Excellence in Workforce Management

ATOSS Software AG





ATOSS - Leading in the field of Workforce Management

Highlights at a glance



As of 12/31/2022; * incl. subsidiaries; **w/o subsidiaries



Market for Workforce Management

HeidelbergCement | Manufacturing





Increasingly complex regulatory environment





Scarcity of resources and skilled staff

A shortage of workers have prompted investment in advanced scheduling and planning functions so existing workers are deployed as effectively as possible.

Furthermore driven by the "talent crunch" many employers have prioritized investments in improving the employee experience to both reduce worker attrition and improve worker effectiveness.



Digitalization of labor world

The application of artificial intelligence (AI) in WFM solutions for employees and managers adds significant business value to WFM

Workforce Management Market

Market Studies*

Growth Workforce Management Market

- Ø annual growth rate cloud-based WFM-solutions: 14.29% CAGR (2020 2025)
- Ø annual growth rate of on premises WFM-solutions: 5.98% CAGR (2020 2025)



* Technavio, Global Workforce Management Software Market by Deployment and Geography – Forecast and Analysis 2021-2025

Business Model

Paracelsus-Kliniken | Healthcare & Services



Workforce Management in a Nutshell

Efficiency via Highly Flexible Staff Deployment

ATOSS helps companies to havethe right employee ...with the right qualification ...at the right place ...at the right time ...at the right cost ...at full compliance



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Highly flexible, demand-optimized workforce scheduling

Digital Workforce Management

Current situation

Fluctuation in demand Little flexibility and long response times

OPTIMIZATION POTENTIAL



Goal

Demand and cost-optimized synchronization of working time and order volume

AFTER OPTIMIZATION



surplus/shortfall

non-demand-optimized

demand-optimized



ATOSS Product Portfolio

As full-range provider, we offer solutions for every requirement





Financials & KPI's

HEINZ-GLAS | Manufacturing



ATOSS – 17th Record Year in Succession

Running like Clockwork

Software in EUR mill.





- Strong sales and continued positive earnings development
- Consistent ongoing investments in portfolio and technology
- Long-term security for our customers

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* Average growth rate ** EBIT in % of total revenues
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Financial KPIs

17th Record in Succession







Cloud ARR*: Quarterly development



*ARR (Annual Recurring Revenue) comprises the turnover generated by the company over the next 12 months on the basis of current monthly cloud usage fees applicable as of the qualifying date incl. Crewmeister

ATOSS Order Situation FY 2022

Share of Cloud) in software order intake: in %



• Standard initial cloud contract duration: 48 months

²⁾ ARR (Annual Recurring Revenue) comprises the turnover generated by the company over the next 12 months on the basis of current monthly cloud usage fees applicable as of the qualifying date incl. Crewmeister I ARR Crewmeister: Q4 YTD 2022: 3.1 EUR mill. (Q4 YTD 2021: 2.0 EUR mill.)



¹⁾ Cloud share of software order intake expressed as normalized value of licenses in cloud and on prem orders

ATOSS Cloud development by products FY 2022



ARR (Annual Recurring Revenue) comprises the turnover generated by the company over the next 12 months on the basis of current monthly cloud usage fees applicable as of the qualifying date
Net Retention Rate: revenues generated from existing customers as of PY- taking into account expansion and churn
Share of New Customer ARR: revenues generated from new customers since Q4 PY - taking into account base, expansion, indexation and transfer of on-premise customers
Churnrate: calculated as contract terminations and contractions divided by ARR (w/o Crewmeister)



Recurring revenue

Revenue share FY 2022



HW & Others



Top Key Figures Q1-Q4 2022





- Ongoing expansion of the share of recurring revenues
- Strong EBIT margin of 27 percent





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Growth Strategy

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Digitec Galaxus | Retail



Thomas Kun

© Digitec galaxu

ATOSS Cloud Transformation

Growth leading the way for increased Recurring Revenue (Model Projectory)



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ATOSS Cloud Transformation

Growth Leading the way for increased Recurring Revenue (Model Projectory)



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* depending on extent of transformation of existing on-premise customers into cloud and subscription customers

Internationalization strategy

ATOSS solutions o perating worldwide

Increased International Revenue Share non-DACH

ATOSS Solutions currently in 50+ countries: multilingual solutions, 11 software languages

ATOSS Strategy

- Expand regional sales & service hubs
- Expansion of international partner network

As of 31.12.2022



ATOSS Internationalization

Supporting overall growth strategy with expansion in non DACH countries





*thereof Austria (6%) and Switzerland (5%)





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ATOSS – Growth Projections 2023 – 2025

Strong Growth and Margins while building Recurring Revenue



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Thank You for Your Attention!

Sustainability at ATOSS

It's our vision to create a working world, in which everyone benefits

Christof Leiber CFO, ATOSS



Sustainability at ATOSS

Our sustainability pillars



Customer and society

- Data protection and data security
- Customer satisfaction
- Social and cultural activities

Employees at ATOSS

- Recruitment and retention
- Continuous training and learning
- Health promotion and recreation
- Diversity





Sustainability at ATOSS

Our sustainability pillars



Integrity and compliance

- Prevention of discrimination, corruption, bribery, respect for human rights
- Compliance Management System acting in accordance with all laws, social guidelines and values

Environmental protection

- Energy & CO2 reduction
- Conservation of resources





Sustainability at ATOSS Our goals (1/2)

Customer and society

Customers

Goals for 2025:

- Recurring revenue: >70%
- Revenue CAGR: 19%
- Grow Customer Number: 20,000+
- Expand International Customer base

In addition:

- Cloud Churn: < 2% per year
- Net Retention Rate: > 110%
- R&D investment ≥ 17% of total revenue
- Net promoter score: ≥ 35

Social

- Continued donations in the areas of culture, environment, children and social projects
- Launch pilot project "ATOSS Impact Day"

Employees at ATOSS

Employee Experience

Goals by 2023:

- Employee Engagement Index: >80%
- Introduction of new HR-KPI's:
- Leadership Index
- Employee Net Promoter Score: ≥ 35
- Health Culture & Working Flexibility Satisfaction Index

Diversity & Inclusion

Goals by 2027:

- Company-wide gender distribution: 50% female / 50% male
- Gender distribution of managers: 40% female / 60% male
- Gender distribution Executive Leadership Team: 30% female / 70% male



Sustainability at ATOSS Our goals (2/2)

Integrity and Compliance

Integrity and Compliance

- Compliance training: 100% success rate
- Continuing to raise awareness of compliance and security issues
- Further internal training measures on topics such as equal treatment and compliance

Information security

- Extension of ISO 27001 certification & preparation of further certifications for IT security and data protection
- Availability of cloud services: >99.5%

Environmental protection

CO2 footprint

Goals by 2023:

- Establishment of an **environmental task force**
- Establishment base line for CO2-Emissions (travel & car-fleet)
- 100% green electricity at our headquarters & data centre in Munich (since 2022)

Goals by 2025:

- Development of a reduction path for CO2 emissions
- 100% green electricity at all ATOSS sites by 2025

Resource efficiency

Goals by 2023:

- Switch to recycled, certified or verified sustainable paper
- Switch to environmentally friendly cleaning agents at all sites



Employees at ATOSS

Working with Passion & Purpose

"The team is the key to sustainable success"

- Intensive and structured onboarding
- Detailed career model
- Working in diverse teams / short
- decision-making paths
- Meaningful working environment

"We are top employer"

• Employee Engagement Index: 81%



"Continuous employee growth"

• 693 employees (12/21:630)



"We live diversity and promote equal opportunities and inclusion"

- Member of "Charta der Vielfalt"
- Employees from around 40 countries
- 57% male/43% female > ongoing diversity goals by 2027

charta der vielfalt

"Individuality in Working Life

- Employee Well-being in Focus"
- Hybrid and flexible working model
- Sport offers and health management
- Team and after-work events



Additional Attachments





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By 2023, at least 99% of new WFM application sales will leverage cloudbased deployment models.



By 2025, 60% of global midmarket and large enterprises will have invested in a clouddeployed HCM suite for administrative HR & talent management.

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By 2025, 50% of large enterprises with hourly workers and variable demand for labor will use automation to drive workforce scheduling decisions.

By 2025, 80% of large enterprises with hourly workers will have invested in WFM to support the employee experience and/or digital workplace initiatives.

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Source: Gartner, Market Guide for WFM Applications 2022

The ATOSS Share Dividend Policy



Dividend* in EUR



ATOSS stays true to its dividend policy with continuity to the previous year

* The previous year's figures have been adjusted due to stock split in 2020; Rounding up to 2 decimal places

EPS* per 31. December in EUR



The ATOSS Share

Share price performance* (01/2020 - 03/10/2023)



^{*}SDAX Index rebased on ATOSS' share price of EUR 72,25 as of 01/02/2020



ATOSS Stock

High Performer in European Software and HCM Stocks since COVID

Share price performance* (01/2020 – 03/09/2023)



* ATOSS, Nemetschek, Software, Teamviewer, SAP, Invision, SDAX: XETRA-Opening price 01/02/2020 and -Closing price 03/09/2023; Paylocity: Frankfurt Stock Exchange-Opening price 01/02/2020 and -Closing price 03/09/2023; Workday, Simcorp: Tradegate-Opening price 01/02/2020 and -Closing price 03/09/2023



Financial KPIs

Financial strength excellent base for further growth



Benchmark for Customer Satisfaction and Stability



- Low volume of receivables and short collection periods reflect good customer relations and well structured business processes.
- The extremely low value adjustments are additional, impressive proof of the sound and reliable business model.





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* Collection period = (average net receivables x 365)/revenues

On Premise vs. Cloud Model

Revenue/Paymentscheme



Cloud vs. On Premise (accumulated)



- Cloud Services lead to Service Optimization & Cost Savings for ATOSS Customers
- Service Optimization & Cost Savings allow for increased accumulated revenues after 3.5 years



Financial Investments Development



- Persistently impressive cash position through high **cash and cash equivalents** (fixed term deposits, cash at banks) (31.12.2022): KEUR 30,820 (31.12.2021: KEUR 20,452) Liquidity in total (31.12.2022): KEUR 56,827 (31.12.2021: KEUR 50,360) •



Cloud Transformation – Technical Approach



Comprehensive Workforce Management

6 steps for success



Flexibilisation of working time



Effects generated from ATOSS Projects

Cross-industry



+11% Revenue



ATOSS Sales by Segment*



The five largest customers account for approx. 7 percent of company's sales.

* FY 2022/revenues



ATOSS Full Range Strategy

Crewmeister continues successful development

Highlights

- Positive impact by BAG decision
- New product features developed
- High customer satisfaction

Key metrics

- Av. Customer Acquisition costs (CAC*): 290 EUR
- Av. Customer Lifetime Value (CLTV**): 1,331 EUR
- CLTV/CAC-Ratio: 4.5
- Av. Monthly Churnrate***: 1.71 %
- Cloud Gross Margin: +75%

Outlook 2025

- Positive EBIT
- ~18.500 Customers
- ARR of ~8m EUR



* CAC (Customer acquisition cost) (Ø 2022): cost of resources for the business in order to acquire a new customer. Customer acquisition cost involves sales and marketing costs.

** CLTV (Customer lifetime value) (Ø 2022): estimate of all the future gross profits to be accumulated from a relationship with a given customers

*** Churnrate (12/2022): Ratio, in the current year (12 month avg.), of customer terminations (number) and the total number of customers (number) with an existing contract at the end of the year/month

****MRR/Customer Ratio shows the monthly recurring revenues per customer calculated on the MRR and Customers as of the 31st of December each year

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T=_ Crewmeister

Disclaimer



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