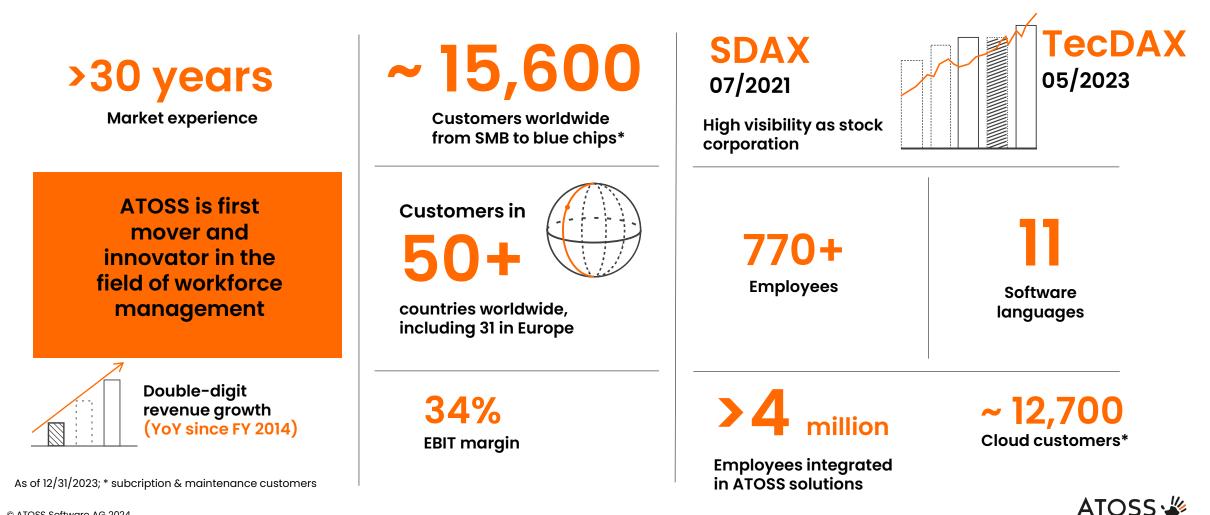
# Excellence in Workforce Management

**ATOSS Software AG** 

### ATOSS – Leading in the field of Workforce Management Highlights at a glance

ATOSS creates state-of-the-art solutions for the new world of work. For more than 30 years, ATOSS has been focused on improving customers' efficiency, supporting their innovative capabilities, and enhancing employee motivation and satisfaction.



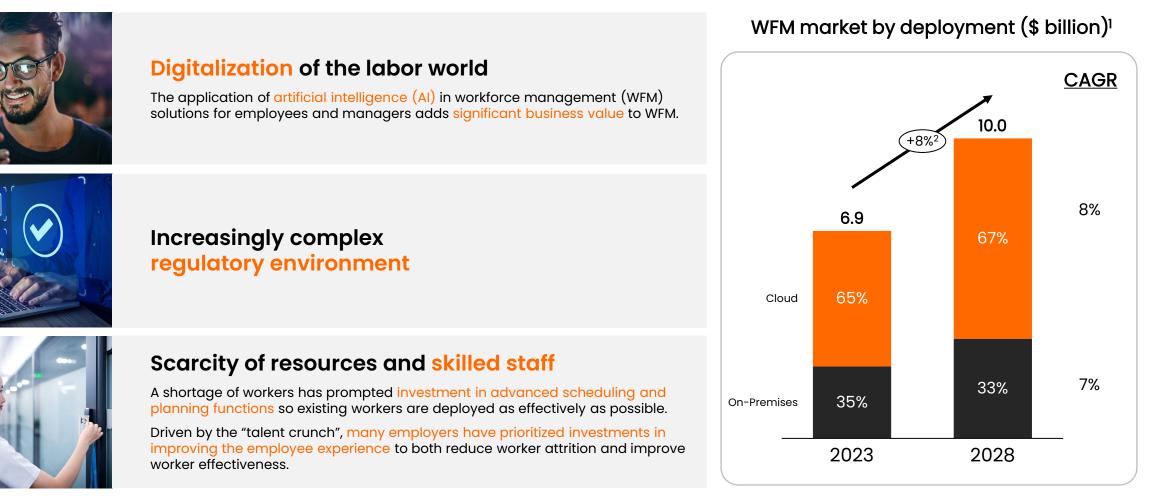
# Market for Workforce Management & Business Model

**OBI | Retail** 



### The Workforce Management Landscape Continues to Evolve

Global market trends are driving double-digit growth in the workforce management market.



(1) Technavio, Workforce Management (WFM) Software Market Analysis - North America, Europe, APAC, Middle East and Africa, South America-US, Canada, China, UK, Germany - Size and Forecast 2023-2028; (2) Average growth rate.



### ATOSS' Product Portfolio Supports Customers' Shifting Needs

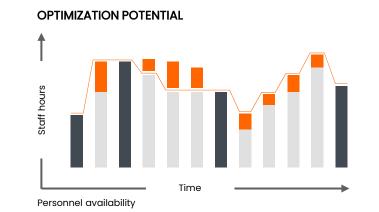
Full-range solutions span varying areas of need and complexity, resulting in strong ROI for customers.

ATOSS helps companies to have ...

- ...the right employee
- ...with the right qualification
- ...at the right place
- ...at the right time
- ...at the right cost
- ...at full compliance

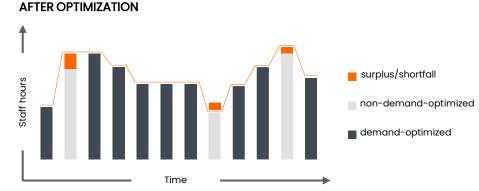
#### **Current situation**

Fluctuation in demand Little flexibility and long response times



#### Goal

Demand and cost-optimized synchronization of working time and order volume



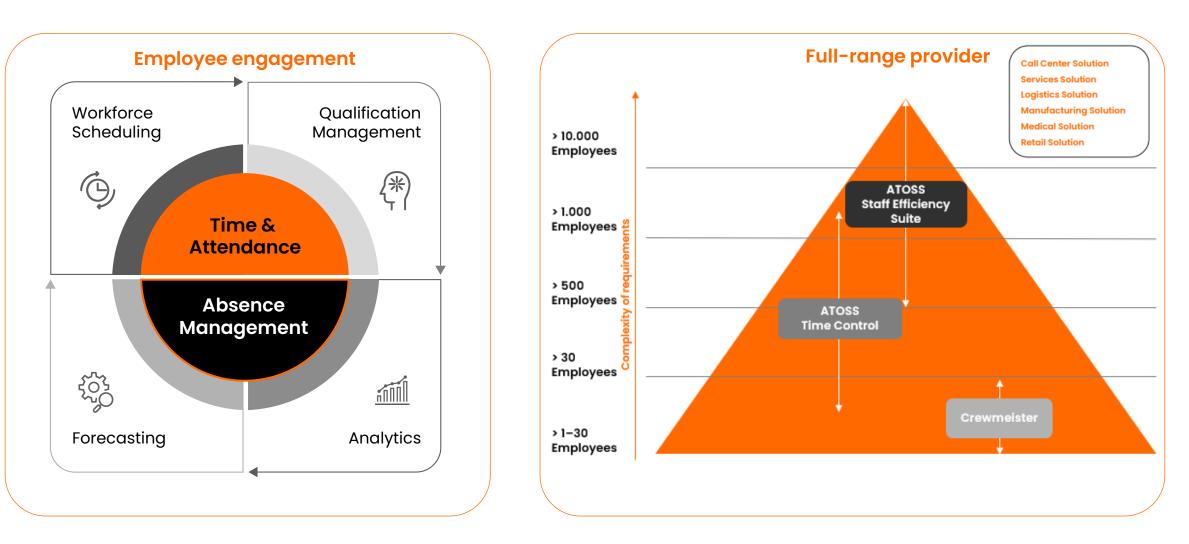
#### Exemplary: Effects generated from ATOSS Projects – Cross-industry





### Workforce Management in a Nutshell

Efficiency via Highly Flexible Staff Deployment





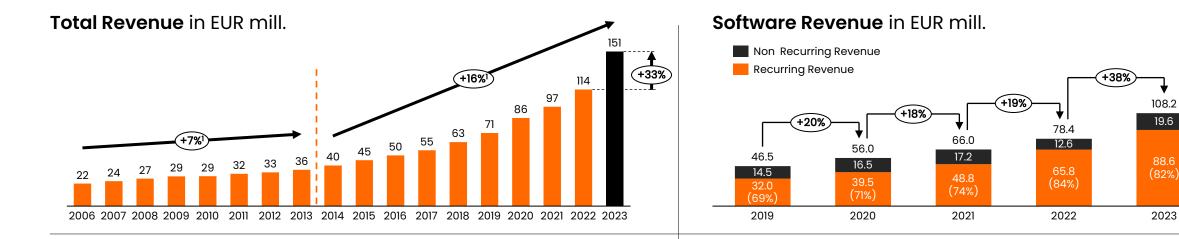
# Financials & KPI's

Landeshauptstadt München | Public & Social Services

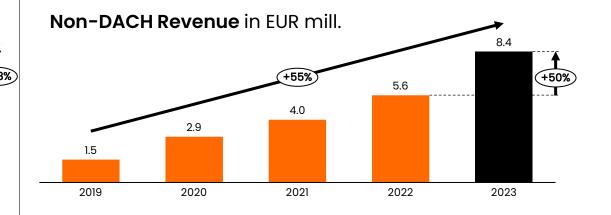


### ATOSS – 18<sup>th</sup> Record in Succession Running like Clockwork

Strong growth track record, excellent traction in cloud transition and expansion outside the DACH region.



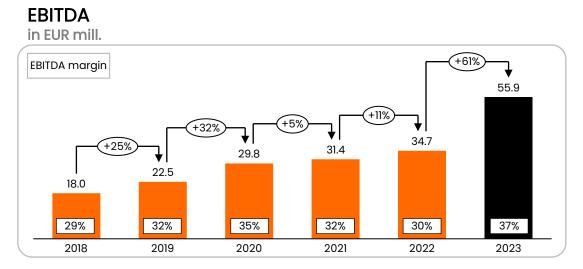
**EBIT** in EUR mill. 52 +68% 31 27 26 10 8 8 7 7 6 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 13%² 25%<sup>2</sup> 34%²



ATOSS

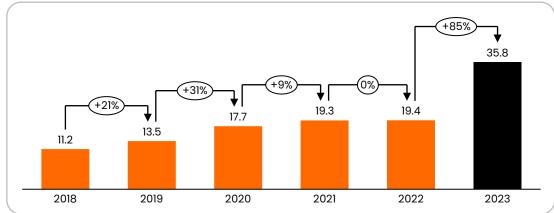
(1) Average growth rate; (2) EBIT as % of total revenue.

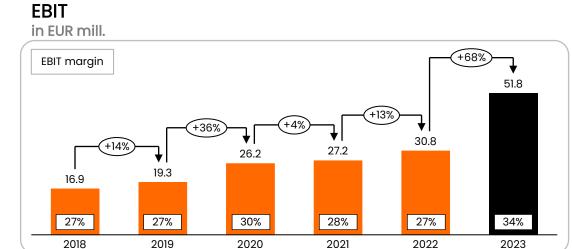
### ATOSS – 18<sup>th</sup> Record in Succession Top Key Figures 2023



#### Net profit

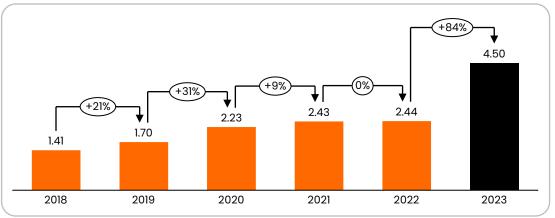
in EUR mill.





#### EPS

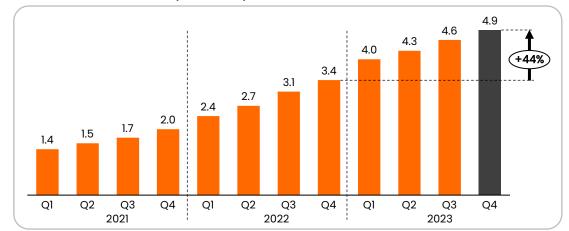
in EUR



ATOSS 🐇

### ATOSS Cloud Strategy - Excellent foundation for further success

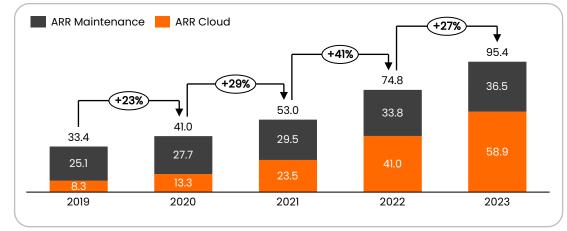
(Cloud + Maintenance) Quarterly Development 2023

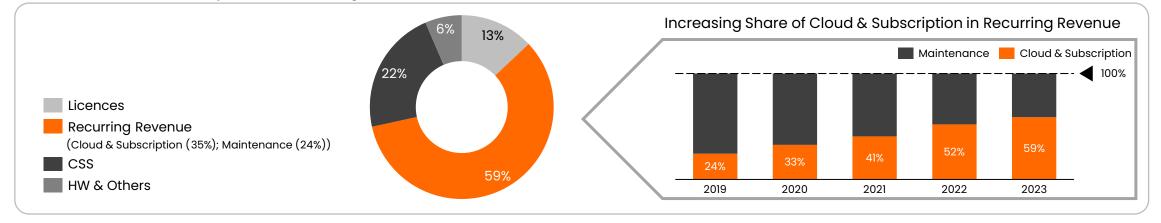


**Cloud MRR:** Quarterly development in EUR mill.

#### Share of Cloud & Subscription in Recurring Revenue in %

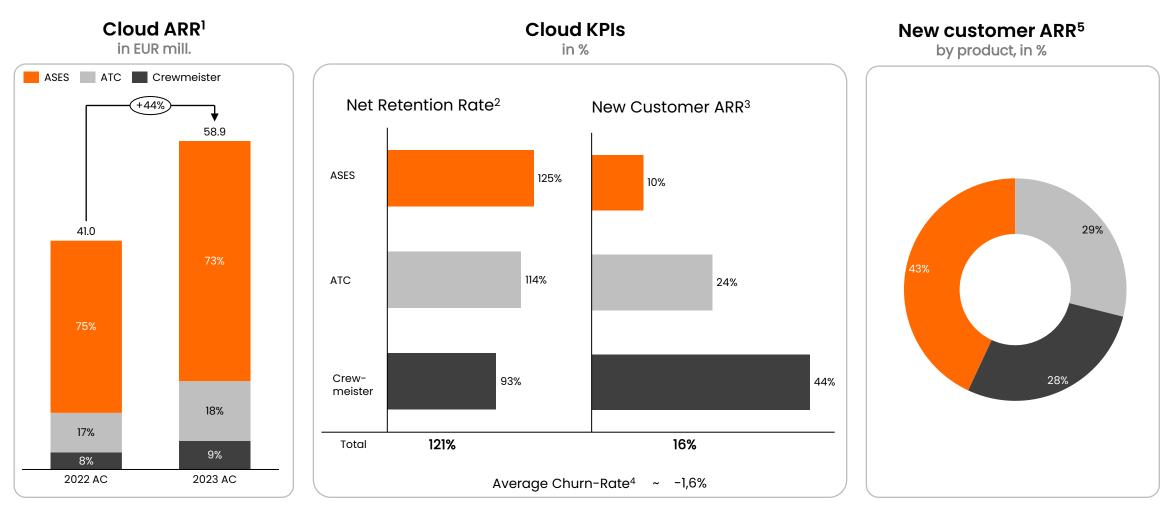






### **ATOSS Cloud development by products**

Q4 2023



ATOSS 🐇

<sup>1</sup>ARR (Annual Recurring Revenue) comprises the turnover generated by the company over the next 12 months on the basis of current monthly cloud usage fees applicable as of the qualifying date <sup>2</sup> Net Retention Rate: revenue generated from existing customers as of PY- taking into account expansion and churn

<sup>3</sup> Share of New Customer ARR: revenue generated from new customers since Q4 PY – taking into account base, expansion, indexation and transfer of on-premises customers

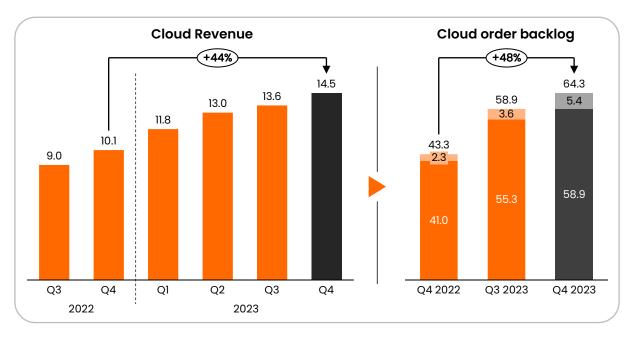
<sup>4</sup> Churn-Rate: calculated as contract terminations and contractions divided by ARR (w/o Crewmeister)

<sup>5</sup> Share of New Customer ARR: revenue generated from new customers since Q4 PY – taking into account base, expansion, indexation and transfer; without migration of on-premises customers

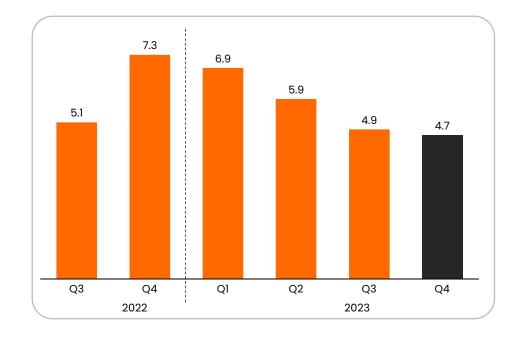
### **Order backlog**

Growth ambitions strongly supported by order backlog

### **Cloud order backlog (12months)**<sup>1)</sup> in EUR mill.



#### **On-premises order backlog**<sup>2)</sup> Quarterly development in EUR mill.

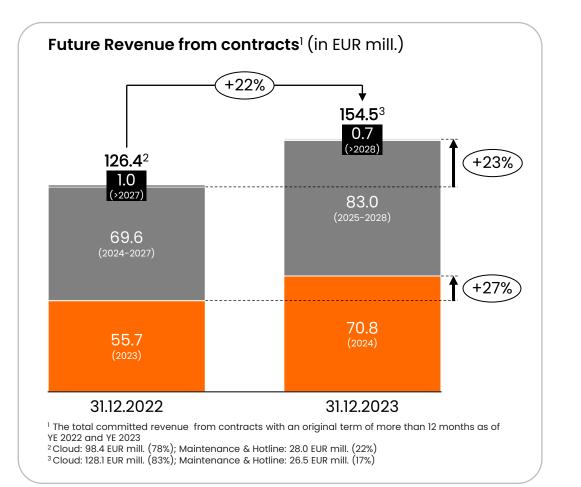


Cloud order backlog: ARR + contractually committed additions & expansions for the next 12 months
Typically revenue transformation within 12 -18 months



### Total committed future revenue from contracts with customers

**Cloud, Maintenance and Hotline** 



Rise in total committed revenues from contracts

with customers by + 22 %

vs. 31.12.2022

#### 70.8 EUR mill.

contractually committed revenues from cloud & maintenance in 2024

Contractually committed revenues from contracts with customers within the next 2 – 5 years increased

by **+23 %** (vs. 31.12.2022) to 83 EUR mill.



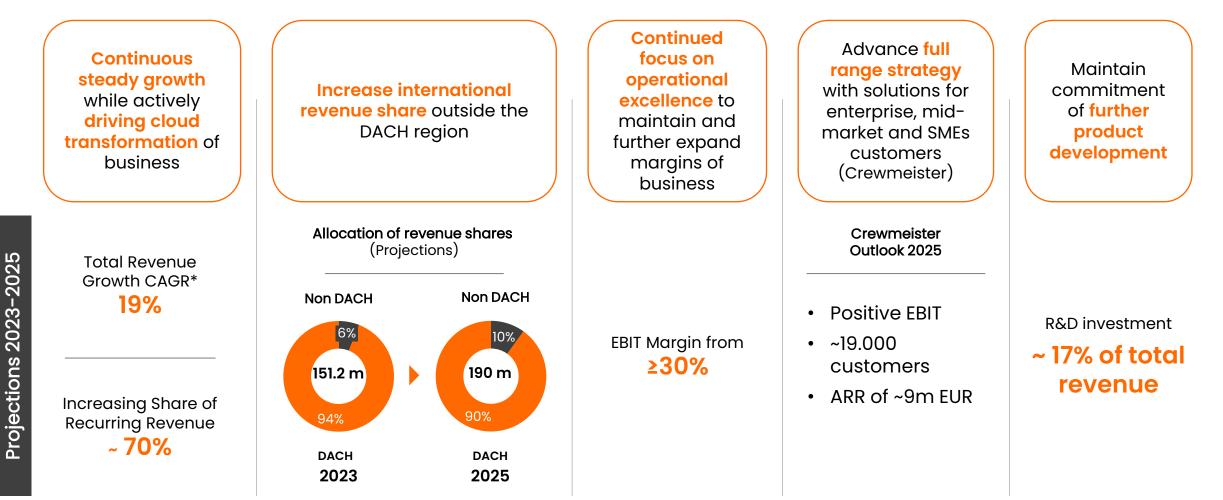
# Growth Strategy

WISAG | Service Industry



### **Core Pillars of ATOSS' Growth Strategy**

Growth leading the way for increased Recurring Revenue from Cloud Business and an ever-growing global subscriber base.

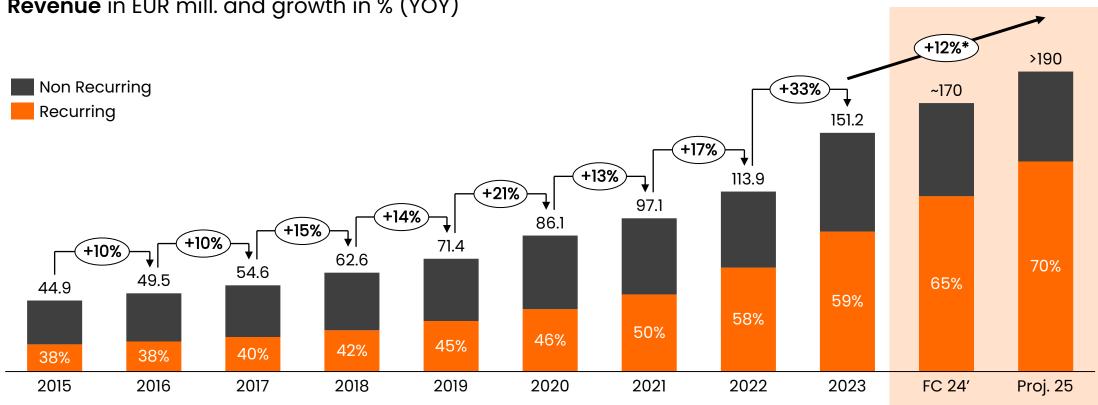


\*Base: Year end 2022



### **ATOSS Cloud Transformation**

Growth leading the way for increased Recurring Revenue (Model Projectory)



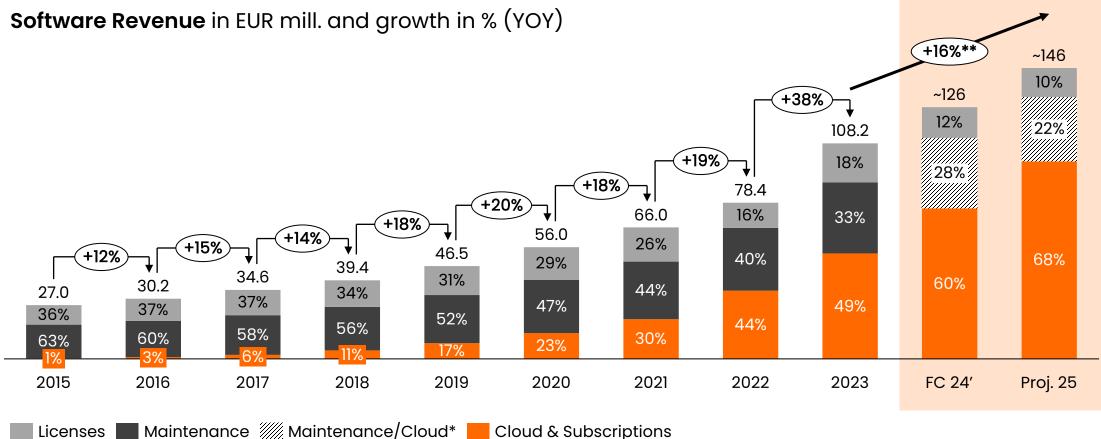
**Revenue** in EUR mill. and growth in % (YOY)

\* Compound Annual Growth Rate



### **ATOSS Cloud Transformation**

Growth Leading the way for increased Recurring Revenue (Model Projectory)



ATOSS

\* depending on extent of transformation of existing on-premise customers into cloud and subscription customers; \*\* Compound Annual Growth Rate

### Internationalization strategy

ATOSS solutions operating worldwide

Increased International Revenue Share non-DACH

ATOSS Solutions currently in **50+ countries: multilingual solutions, 11 software languages** 

**ATOSS Strategy** 

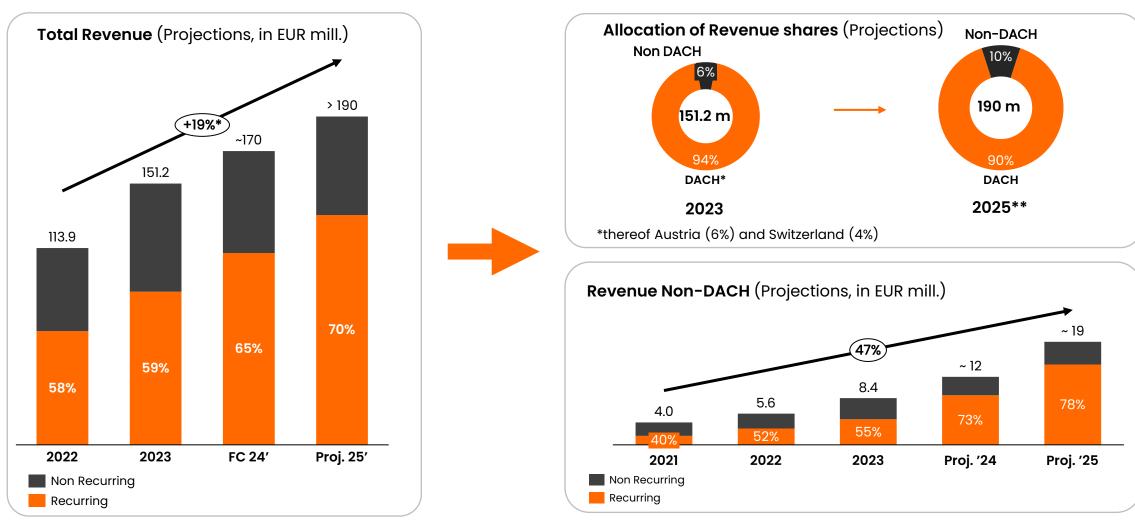
- Expand regional sales & service hubs
- Expansion of international partner network

As of 31.12.2023



### **ATOSS Internationalization**

Supporting overall growth strategy with expansion in Non-DACH countries



\* Compound Annual Growth Rate;

### **ATOSS Full Range Strategy**

**Crewmeister continues successful development** 

#### Highlights

- Positive impact by BAG decision
- New product features developed
- High customer satisfaction

#### **Key metrics**

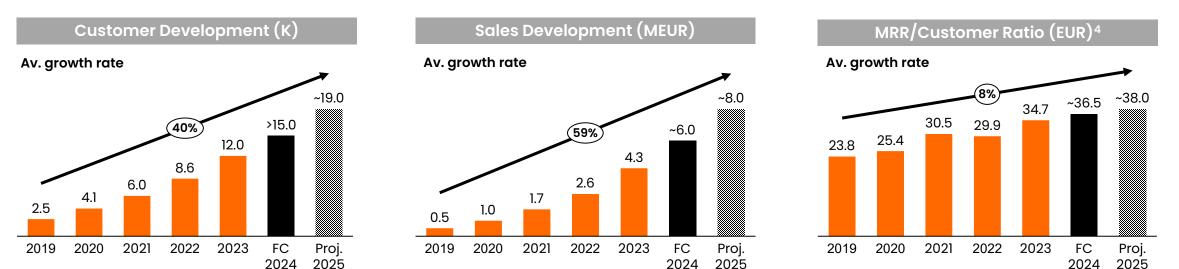
- Av. Customer Acquisition costs (CAC<sup>1</sup>): 299 EUR
- Av. Customer Lifetime Value (CLTV<sup>2</sup>): 1,736 EUR
- CLTV/CAC-Ratio: 5.8
- Av. Monthly Churnrate<sup>3</sup>: 1.52 %
- Cloud Gross Margin: +79%

#### Outlook 2025

- Positive EBIT
- ~19.000 Customers

∹=\_ Crewmeister

• ARR of ~9m EUR



<sup>1</sup> CAC (Customer acquisition cost) (@ 2023): cost of resources for the business in order to acquire a new customer. Customer acquisition cost involves sales and marketing costs.

<sup>2</sup> CLTV (Customer lifetime value) (ø 2023): estimate of all the future gross profits to be accumulated from a relationship with a given customers

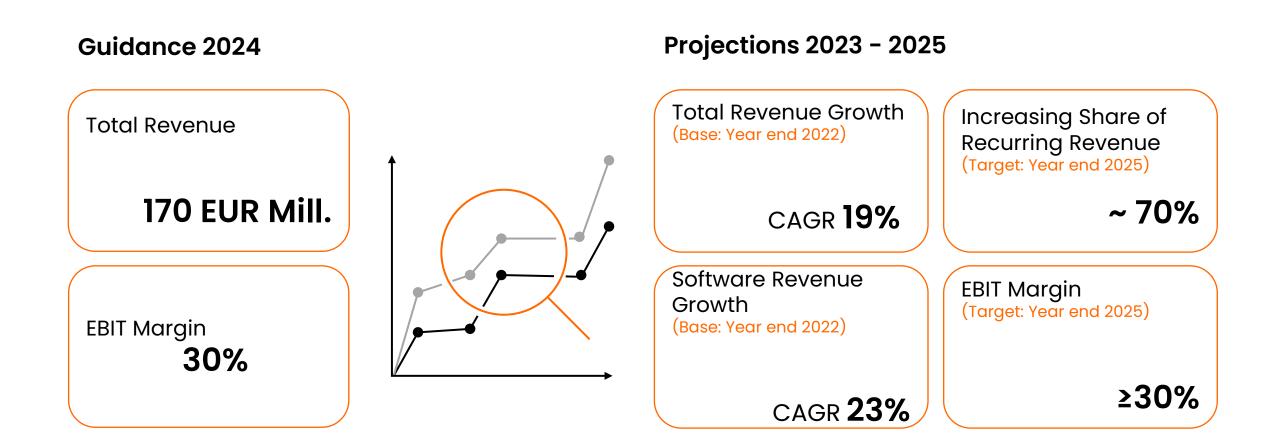
<sup>3</sup> Churnrate (12/2023): Ratio, in the current year (12 month avg.), of customer terminations (number) and the total number of customers (number) with an existing contract at the end of the year/month

<sup>4</sup> MRR/Customer Ratio shows the monthly recurring revenue per customer calculated on the MRR and Customers as of the 31st of December each year



### **ATOSS – Growth Projections**

Strong Growth and Margins while building Recurring Revenue



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## Sustainability at ATOSS

It's our vision to create a working world, in which everyone benefits

Christof Leiber CFO, ATOSS



### Sustainability at ATOSS

Our sustainability pillars



#### **Customer and society**

- Data protection and data security
- Customer satisfaction
- Social and cultural activities

#### **Employees at ATOSS**

- Recruitment and retention
- Continuous training and learning
- Health promotion and recreation
- Diversity





### Sustainability at ATOSS

Our sustainability pillars



#### Integrity and compliance

- Prevention of discrimination, corruption, bribery, respect for human rights
- Compliance Management System acting in accordance with all laws, social guidelines and values

#### **Environmental protection**

- Energy & CO2 reduction
- Conservation of resources





### Sustainability at ATOSS Our goals (1/2)

### **Customer and society**

#### **Customers**

Goals for 2025:

- Recurring revenue: >70%
- Revenue CAGR: 19%
- Grow Customer Number: 20,000+
- Expand International Customer base

#### In addition:

- Cloud Churn: < 2% per year</li>
- Net Retention Rate: > 110%
- R&D investment: ~ 17% of total revenue
- Net promoter score: ≥ 10

#### Social

• Continued donations in the areas of culture, environment, children and social projects

### **Employees at ATOSS**

#### **Employee Experience**

Goals by 2024:

- Employee Engagement Index: >80%
- Leadership Index: 3.7
- Employee Net Promoter Score: ≥ 25
- Working Flexibility Satisfaction Index: ≥ 75

#### **Diversity & Inclusion**

Goals by 2027:

- Company-wide gender distribution: 50% female / 50% male
- Gender distribution of managers: 40% female / 60% male
- Gender distribution Executive Leadership Team: 30% female / 70% male



### Sustainability at ATOSS Our goals (2/2)

### Integrity and Compliance

#### **Integrity and Compliance**

- Compliance training: 100% success rate
- Continuing to raise awareness of compliance and security issues
- Further internal training measures on topics such as equal treatment and compliance

#### Information security

- Recertification according to ISO/IEC 27001:2022
- Availability of cloud services: >99.5%

### **Environmental protection**

#### **CO2 footprint**

Goals by 2024:

- Development of a reduction path for CO2 emissions till 2030 (incl. base line for CO2-Emissions acc. Scope 1,2 and 3)
- Extension ATOSS sustainability reporting due to new legal requirements ("Corporate Sustainability Reporting Directive" (CSRD))
- Further actions for reducing emissions in the area of employee mobility

Goals by 2025:

• 100% green electricity at all ATOSS sites by 2025

#### **Resource efficiency**

Goals by 2024:

Rollout electronic-signature software



### **Employees at ATOSS**

Working with Passion & Purpose

# "The team is the key to sustainable success"

- Intensive and structured onboarding
- Detailed career model
- Working in diverse teams / short
- decision-making paths
- Meaningful working environment

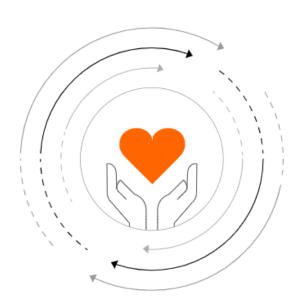
### "We are top employer"

• Employee Engagement Index: 80%



### "Continuous employee growth"

• 775 employees (12/22: 693)



# "We live diversity and promote equal opportunities and inclusion"

- Member of "Charta der Vielfalt"
- Employees from around 49 countries
- 59% male/41% female > ongoing diversity goals by 2027

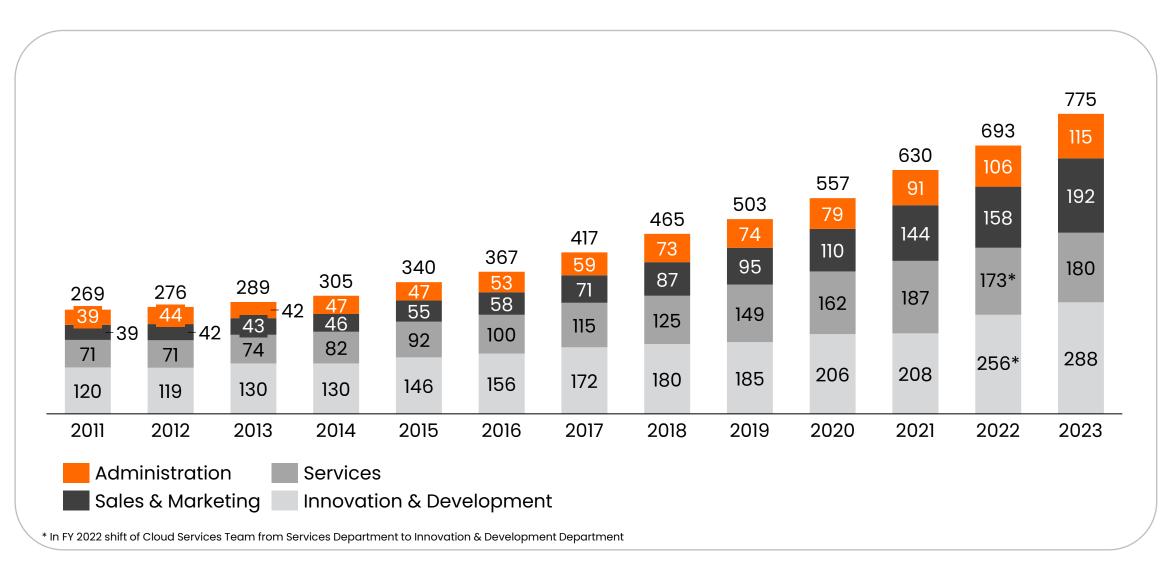
charta der vielfalt

#### "Individuality in Working Life

- Employee Well-being in Focus"
- Hybrid and flexible working model
- Sport offers and health management
- Team and after-work events



### **Continuous Expansion of Personnel Capacities**

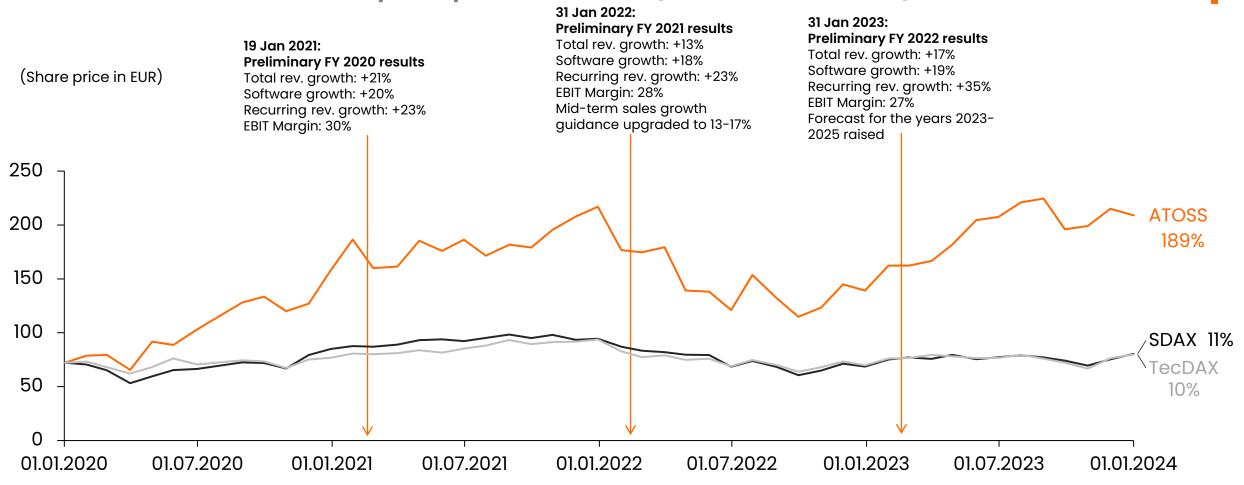


# **Additional Attachments**



### **The ATOSS Share**

### Share price performance\* (01/2020 - 12/2023)



\*SDAX/TecDax Index rebased on ATOSS' share price of EUR 72,25 as of 01/02/2020



### **ATOSS Stock**

High Performer in European Software and HCM Stocks since COVID

189% 71% 41% 34% 17% 16% 11% 10% ////// (////// -56% -71% ATOSS Nemetschek SAP Software SDAX TecDAX Teamviewer Workday Paylocity Invision

Share price performance\* (01/2020 – 12/2023)

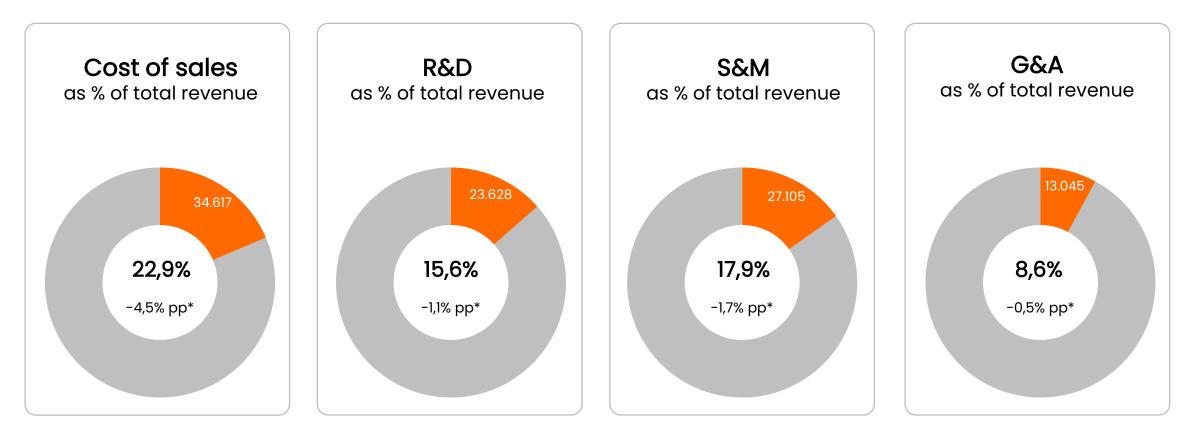
HCM Saas 📕 European Software

\* ATOSS, Nemetschek, Software, Teamviewer, SAP, Invision, SDAX: XETRA-Opening price 01/02/2020 and -Closing price 12/31/2023; Paylocity: Frankfurt Stock Exchange-Opening price 01/02/2020 and -Closing price 12/31/2023; Workday: Tradegate-Opening price 01/02/2020 and -Closing price 12/31/2023



### Cost ratios 2023 (preliminary)

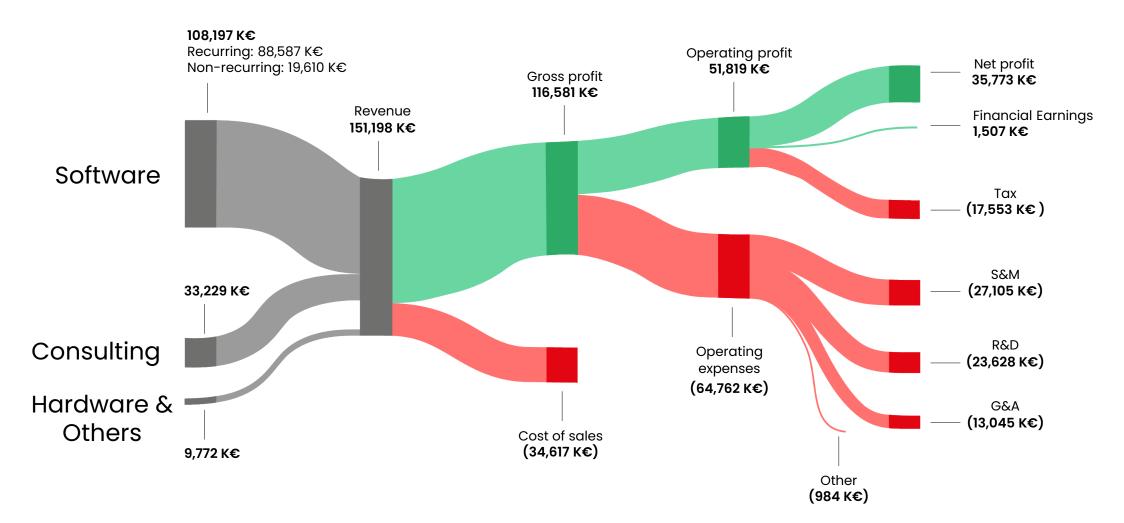
#### Total Revenue: EUR 151.2 million



\* Delta to PY YTD



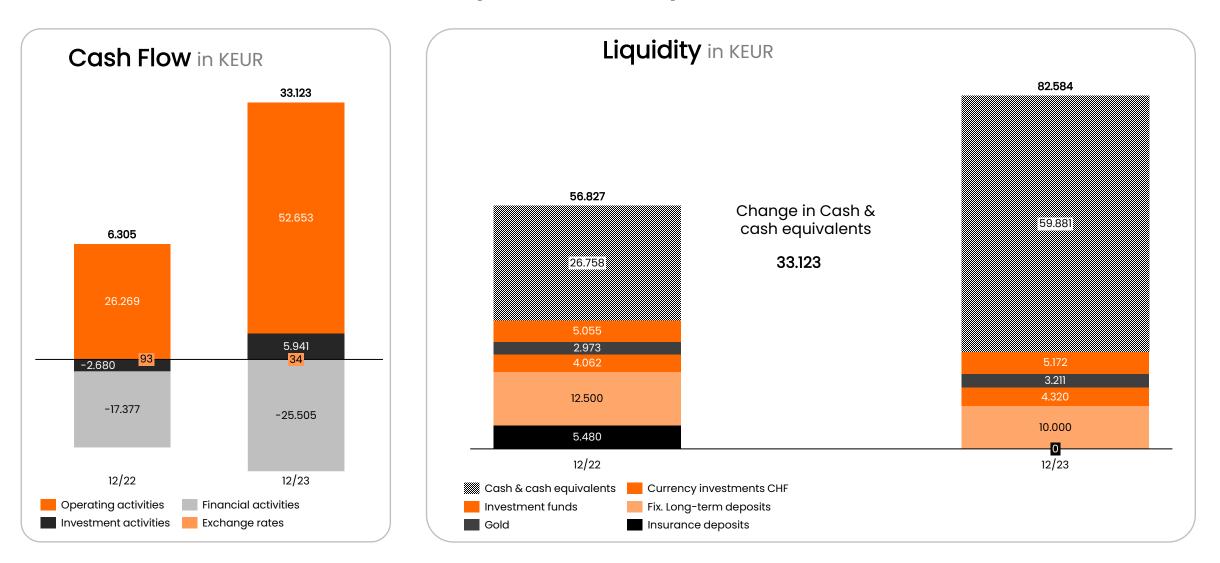
### Income Statement 2023 (preliminary)





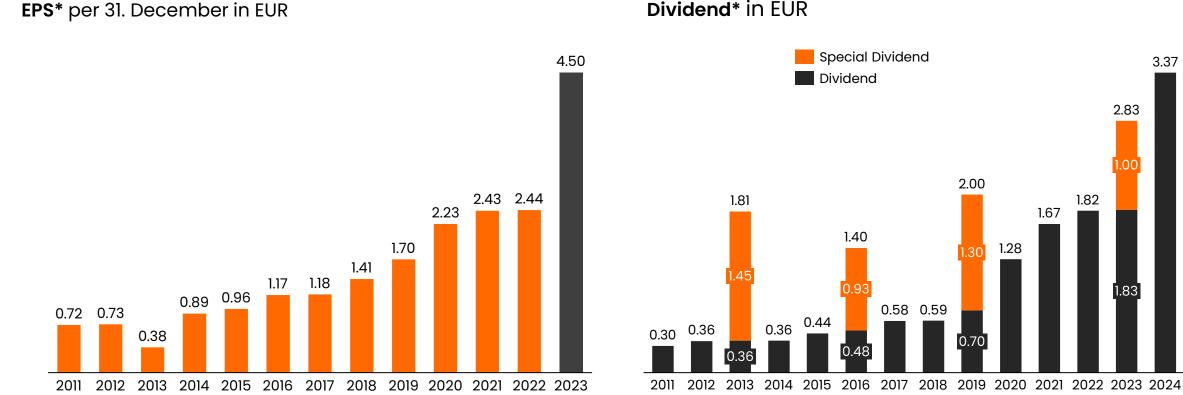
### **Financial Development Q4 2023**

Impressive cash position



### The ATOSS Share

**Dividend Policy** 



**Dividend**\* in EUR

ATOSS stays true to its dividend policy with continuity to the previous year

\* The previous year's figures have been adjusted due to stock split in 2020; Rounding up to 2 decimal places



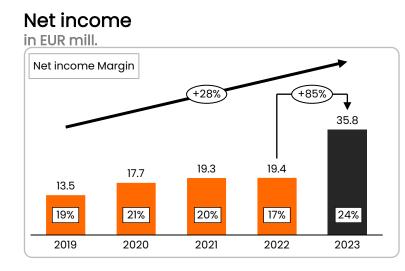
3.37

### **Financial KPIs**

Financial strength excellent base for further growth

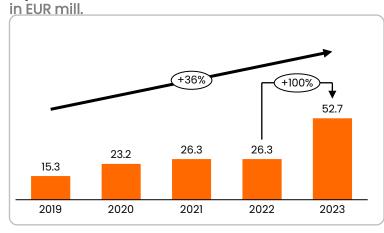
EPS\*

2019



in EUR +28% +28% +84% 4.50 4.50 2.23 2.43 2.44 1.70 2019 2020 2021 2022 2023

#### **Operational Cashflow**



Equity Ratio in %

2021

2020

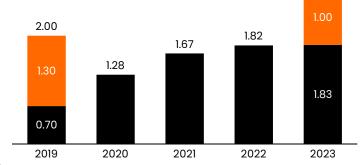
54%

2023

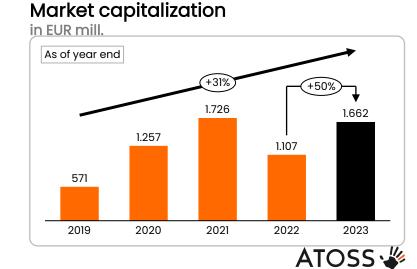
2022



Dist. Dividend per share\*

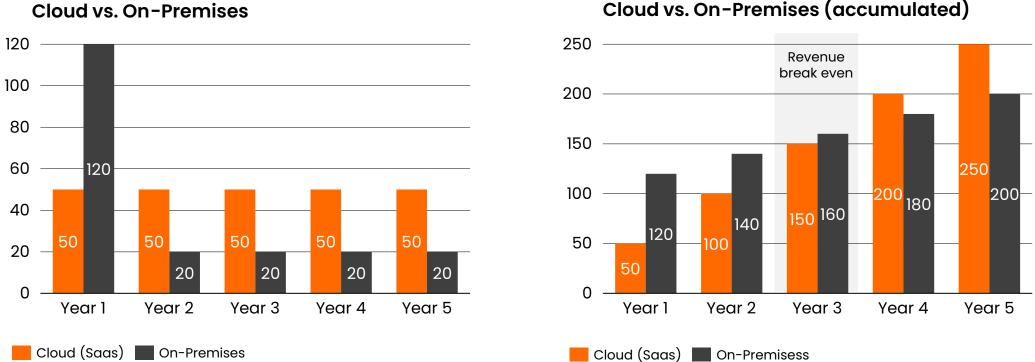


2.83



### **On-Premises vs. Cloud Model**

Revenue/Payment scheme

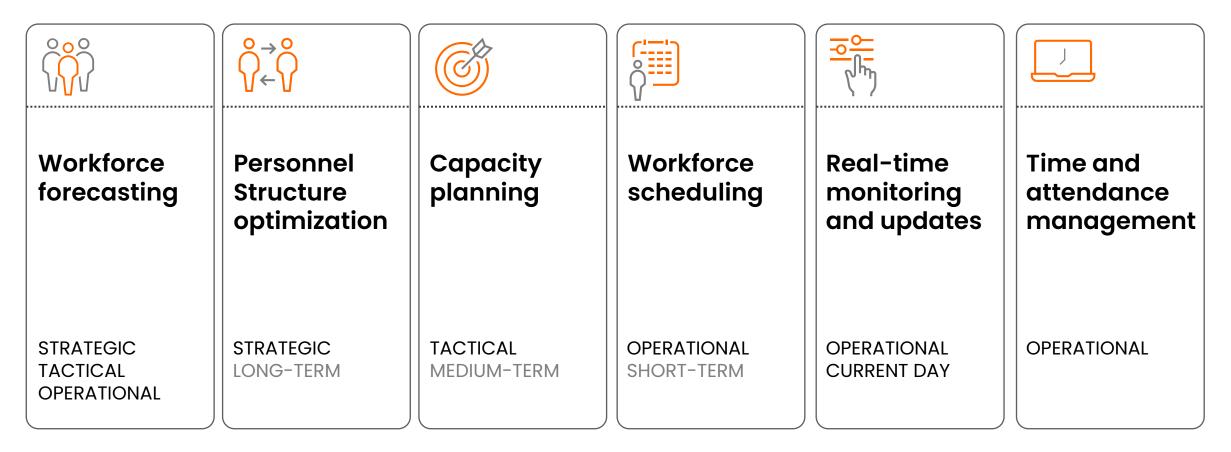


Cloud vs. On-Premises (accumulated)

- Cloud Services lead to Service Optimization & Cost Savings for ATOSS Customers
- Service Optimization & Cost Savings allow for increased accumulated revenue after 3.5 years ٠

### **Comprehensive Workforce Management**

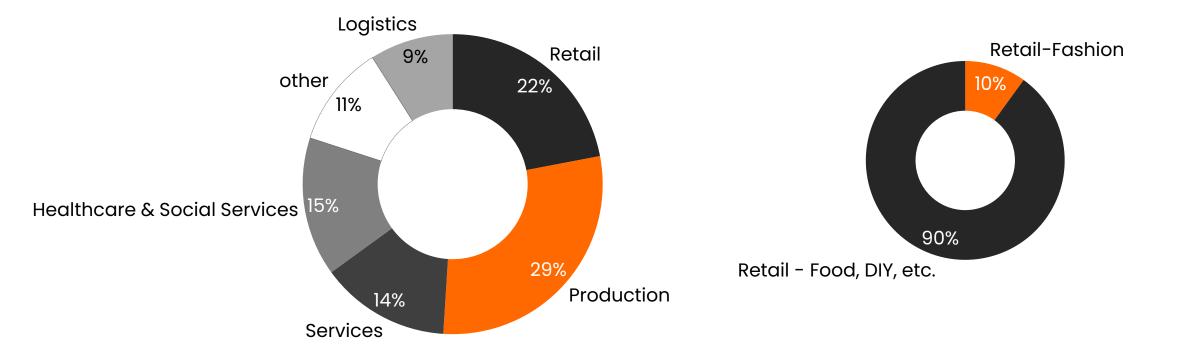
6 steps for success



#### Flexibilisation of working time



### **ATOSS Sales by Segment\***



The five largest customers account for approx. 7 percent of company's sales.

\* FY 2022/revenue



### Disclaimer



This presentation contains forward-looking statements based on the beliefs of ATOSS Software AG. Such statements reflect current views of ATOSS Software AG with respect to future events and results and are subject to risks and uncertainties. Actual results may vary materially from those projected here, due to factors including changes in general economic and business conditions, the introduction of competing products, lack of market acceptance of new products, services or technologies and changes in business strategy. ATOSS Software AG does not intend or assume any obligation to update these forward-looking statements.

#### **ATOSS Software AG 2024**

